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2.1 Quality Management   2.1.1 Quality Environment   This chapter discusses organization of the quality function, or quality management   It is effectively the tip of the quality context triangle(see Figure 1.2) -the quality environment   An effective quality environment includes the people who perform the quality checks   their organizational structure, and how those responsible for quality checks should interact with the rest of the Project members   Quality management is apart of Project management and, therefore   utilizes all aspects of management itself. This involves understanding the Project in the context of the overall business   identifying and organizing teams   putting together a detailedprocess   setting standards, facilitating modeling, managing external relationships, and So forth   A well-organized Project team is also able to monitor and track Projects-a fundamental aspect of quality   When we organize quality conscious Project teams, we organize teams that can hit a "moving target" These quality teams bring together various players who will influence the Actual quality of the software and   equally importantly, will influence the Perception of quality with in the project   Therefore, quality teams bring people To get her who will understand the problem, produce the models, produce the product, test it, deploy it, and use it   Good Project teams also consider the roles that handle training, help desks   and So forth

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