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内容概要

内容提要

本书是美国大学商学院联合体(AACSB)组织编写,专供大学商务、管理专业本科生、研究生层次教学的标准教材。它具有以下特点:为生产与作业管理提供了一套综合、实用而非纯理论性的方法;突出了作业战略、全球竞争、全面质量管理、服务作业、适时制等新兴热点问题;以解决问题与作出决策为主线贯穿全书;提供了大量、丰富的实际案例和阅读材料。

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